



COVID-19 FAQs

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WHAT FINANCIAL ASSISTANCE IS THE SOCIETY OFFERING DUE TO THE COVID-19 CRISIS?

- **Quick Assist Loan:** Active duty Navy and Marine Corps members may be eligible to receive a check for an interest-free loan for any amount up to \$500. [Learn more about our QAL program: www.nmcrs.org/qal](http://www.nmcrs.org/qal).
- **COVID-19 Rapid Response Loan:** Eligible clients may apply for this interest-free loan of up to \$1,500 even if they have an outstanding balance on a QAL or traditional loan. This loan also covers approved homeschooling costs. [For more information contact your local office: www.nmcrs.org/locations](http://www.nmcrs.org/locations).
- **Traditional Financial Assistance:** A client with a need of over \$500 may be eligible for our traditional financial assistance. This service includes free budget counseling and a customized repayment plan. [Learn more: www.nmcrs.org/financial-assistance-and-counseling](http://www.nmcrs.org/financial-assistance-and-counseling).
- **Repayment Deferrals Available:** Current clients who have been impacted by the crisis can contact us at casework@nmcrs.org to discuss adjusting their repayment plan.

LEARN MORE: WWW.NMCRS.ORG/NMCRS-COVID-19-INFORMATION

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WHERE CAN I GO TO GET ASSISTANCE?

- Find your local NMCRS office by checking our locations page: www.nmcrs.org/locations.
- For our clients in home isolation or quarantine due to possible COVID-19 exposure please contact your nearest office for additional guidance.

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HAVE ANY OF YOUR PROGRAMS OR EVENTS BEEN IMPACTED DURING THE COVID-19 CRISIS?

- **Thrift Shops:** Some of our thrift shop locations have reopened and are accepting donations. Check our Thrift Shops page to know the current operating status of the location near you: www.nmcrs.org/thrift-shops.
- **Budget for Baby (B4B®):** Class options differ from site to site and include virtual, one-on-one, and in person. For more information or to make an appointment, please call your nearest NMCRS office. If you are not located near a NMCRS site, contact volunteersupport@nmcrs.org.
- **Visiting Nurses:** Contact your nearest NMCRS office to learn how we can help via telehealth. Learn more: www.nmcrs.org/health-education.



HOW CAN I STAY IN TOUCH?



Check out our website:
www.nmcrs.org



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HOW CAN I HELP?



Donate at:
<https://action.nmcrs.org/page/contribute/coronavirus>